

Considerate Constructors Scheme

Monitor's Site Report



Project name	Faraday and Physics Building Refurbishment		
Contractor name	Eric Wright Construction Ltd		
Onsite contact(s)	Adam Watts		
Site ID number	80007	Visit no.	2
		Visit date	11/03/2015

Site description, context and location

This project involves the refurbishment of the Faraday Chemistry wings with a new build extension to the physics stores within an operating university campus. Completion has been pushed into 2016 due to the additional working awarded. The site is located next to the student accommodation for the university.

Checklist section	1 st visit	2 nd visit	Score descriptor	
1. Care about Appearance	8	8	/10	1 Gross Failure 2 Failure 3 Major non compliance 4 Minor non compliance 5 Compliance 6 Good 7 Very Good 8 Excellent 9 Exceptional 10 Innovative
2. Respect the Community	7	7	/10	
3. Protect the Environment	7	8	/10	
4. Secure everyone's Safety	7	7	/10	
5. Value their Workforce	8	8	/10	
Total score	37	38	/50	

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Executive summary

Excellent to see the University has taken the benefit of the solid hoardings to apply professionally prepared promotional media. They do come under the banner of "Constructors" and their positive input is welcomed.

Community focus is centred on the University as other neighbours are well away from the site. Very good to see the practice of the community information board has been adopted by the site and it is an ideal vehicle for the promotion of the site achievements in CRS related actions and environmental successes.

Excellent focus on the environment and money could be saved by not hiring noise meters but utilising smart phone apps.

The safety initiatives are very good and the positive intervention cards have had a good take up. The next step would be to have a "you said, we did" board to convey to the workforce their observations are acted upon.

The excellent facilities for the workforce both in the provision of welfare facilities and personal support remain in place and well managed.

My thanks to Adam and his team for their continued efforts.

Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.

Monitor name	Phil Power FCIQB
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Monitor's Site Report - Detailed summary of findings



Project name	Faraday and Physics Building Refurbishment		
Site ID number	80007	Visit no.	2
		Visit date	11/03/2015

1. Care about Appearance

<i>First visit findings and score</i>	8	/10
<p>The external appearance of the site presented a positive image of the industry with a very good first impression, good signage, no obstructions, mud, debris or litter. The site is surrounded by solid, branded hoarding. The site appeared very well organised, clean and tidy with 8 labourers responsible for keeping the site tidy and housekeeping arrangements are included in the induction. Weekly inspections by the labourer take place of the site perimeter by the labourers who make sure that the public and visitors see a clean and tidy site. A road sweeper is on site twice weekly. Skips are out of view but not all covered. Canteen waste is kept in a lockable skip. The appearance of all facilities, stored materials presented a positive image. The overall appearance of the workforce presented a positive image with all operatives appearing very clean and tidy. The smoking rules require smoking be done in discreet, designated area only and these are communicated at the induction. The corporate identity is promoted through signage, and the company has recently undergone a corporate rebranding for the compound.</p>		
<i>Second visit update and score</i>	8	/10
<p>The hoardings each side of the main site entrance have professionally prepared promotional displays applied by the University. The full time gate man ensures the adjacent roads are clean with two roads subject to temporary closures are opened and cleaned for University events days. The open skip remains in place.</p>		

2. Respect the Community

<i>First visit findings and score</i>	7	/10
<p>The Site team show sensitivity, courtesy and respect to the local community. Site working times are set at 8am-5pm to reduce disruption and efforts have been made to reduce noise issues that were arising during the demolition phase of the plans, during exam times in the school. The site is in regular contact with the community through the local shop in the student's village where workers are asked to remove vests and boots. Scaffolding is sheeted to improve the visual impact of the site. As a goodwill gesture the site has tarmacked an area for transporting bottles and temporary gas bottle storage. A signboard has been erected at the site entrance with information on site progress and performance displayed. Complaints and compliments are handled by the Project Manager and the site holds a fortnightly client forum to discuss any issues, whilst a weekly meeting is held with 'lead client' from the facilities department. £250 has been donated to the wild life trust at Brockholes. The company is a local employer and local employment is monitored. Planned visits to local primary school. Opportunities to be explored to engage with students about carers in construction.</p>		
<i>Second visit update and score</i>	7	/10
<p>A community information board is by the pedestrian entrance to the site. No school visits but a presentation has been given by Adam in the adjacent lecture theatre to the stakeholders of the facility, other faculty stakeholders and students about the construction process and the problems associated with the asbestos find. Temporary lighting has been installed to the route taken by the bottled gas deliveries to the adjacent building. All deliveries to site are coordinated with the Chemistry and Physics departments for their deliveries. A local man made enquiries with the gateman for temporary employment and has been taken on. Offers are in place to the University to assist in sprucing up some of the adjacent Halls externally and a potential upgrade of the landscaping of the main Campus roundabout.</p>		

3. Protect the Environment

<i>First visit findings and score</i>	7	/10
<p>Environmental issues are identified, managed and promoted by the company with a signed Environmental Policy Statement dated January 2014. Environmental inspections are carried out fortnightly and Business Wise solutions are used for utilities to see if reductions can be being made. Waste is being avoided with the implementation of the Site Waste Management Plan which shows 100% of mixed waste being reported as diverted from landfill. Paving has been reused on site. The environmental dashboard shows the site's energy and water usage as well as the carbon emissions. Bike racks are used to encourage workers to cycle to work. Eco cabins with light sensors and push taps are on site as well as a double banded dower with drip tray and spill kit for any potential hazardous spillages. There are limited targets on site however more are planned as bench mark data is collated. Lancashire County Council have recently been encouraging people to car share though care share week and the site has taken on board the scheme. Tree protection orders are in place with suitable fencing and signage. Noise monitoring is underway following complaints during the demolition phase.</p>		
<i>Second visit update and score</i>	8	/10
<p>The Company is 14001 accredited with regular environment audits and tool box talks. The Company has the benefit of a very pro-active Environment Manager, Joanne. Some facing bricks from the demolition have been saved for reuse and the rubble from the demolition crushed to 6F2 for the site works. Waste and CO2 feedback results are monitored as part of the suite of KPIs and the results displayed in the canteen and on the community notice board. No contributions to the natural environment identified.</p>		

4. Secure everyone's Safety

<i>First visit findings and score</i>	7	/10
<p>The site ensures the safety through the arrangements details in the Construction Phase Plan (dated 15/08/2014). Fortnightly safety inspections take place and 8 first aid trained personnel (including subcontractors) are on site. Subcontractors are required to carry out weekly/monthly safety inspections by the health and safety advisors. Directions to the nearest A&E unit and the site's emergency plans are displayed in the canteen. A fire drill has not yet taken place as it is difficult to organise with the university. Positive intervention training organised which subcontractors have been invited to. A banksman is used to supervise reversing vehicles onto local roads and a gateman supervises the site entrance. Safety initiatives to ensure continuous safety improvements include recent training that involved a mock court cases for a ladder fall incident emphasising the importance of record keeping. The site safety noticeboard is located on the site gatehouse and is updated regularly. Accidents, incidents and near misses are investigated by the Health & Safety Manager to identify trends and prevent reoccurrence. Safety and risk information (including working at height and COSHH) is displayed on the noticeboard. The site has a segregated pedestrian route. Toolbox talks have been completed on Stihl saws and first aid. No of accident free days (175) is displayed.</p>		
<i>Second visit update and score</i>	7	/10
<p>Fire drills have now taken place. Non-English speaking operatives are given a translation of the induction and are required to have a "buddy" as part of the team who is fluent in English. The positive intervention initiative is working well, no positive feedback to the workforce.</p>		

5. Value their Workforce

<i>First visit findings and score</i>	8	/10
<p>The site demonstrates a commitment to the respect and fair treatment of all operatives through the site's Equal Opportunities Policy which is available in the back of the induction booklet which is kept in the site gatehouse. Anti-bullying and harassment posters are displayed. The site has provided a good standard of welfare facilities, including M/F toilets, a drying room, canteen facilities which were suitable for those of limited abilities, lockers, water fountain and a shower. Personal development needs of those on site are addressed through site specific tool box talks relative to the current activities and risks on site, most recently on Stihl saws and first aid. The health and wellbeing of operatives is addressed through HAVS monitoring and face fit testing, carried out by the health and safety manager. Cancer awareness signage is displayed in the induction room, canteen and toilets. A skincare system is on site to prevent skin conditions and the health and safety team regularly release new campaigns, the most recent of which being winter health, health and well-being and healthy living. A prayer room located in the university is available for those on site, and information is displayed in the canteen. A post box for near miss reporting is on site to encourage operatives to come forward and a bacon sandwich is rewarded for best health and safety comment. A cleaning regime includes daily cleaning of the facilities by a cleaner who visits the site for 5 hours a day. The company ensures the workforce feels involved and encouraged to give feedback. 100% of the workers have relevant, up to date CSCS cards.</p>		
<i>Second visit update and score</i>	8	/10
<p>Inappropriate language is a "hot topic" as part of site life and the induction covers the warning not to use it as the site is in earshot of the students. Operatives with literacy issues can be assisted at the induction, no further advice. No work with or engagement with disadvantaged groups.</p>		
1st Visit score	37	/50
2nd Visit score	38	/50

*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.*